

OUTCOMES Highlights

Innovative Renal Care (IRC) continues to demonstrate measurable and sustained improvement in quality outcomes across in-center & home dialysis since early 2023.

These outcomes reinforce our commitment to high-quality, patient-centered care delivered by our purpose: deliver more tomorrows to our patients, their families, and friends.

PHYSICIAN-PARTNERED

NURSE-LED

PATIENT-CENTRIC



CMS 5-STAR PATIENT EXPERIENCE IMPROVEMENT

IRC leads the industry in patient experience, achieving a 4.2 overall star rating, with more than 47% of our centers rated 5 Star.

OUR COMMITMENT

IRC's commitment is to clinical excellence, making IRC a preferred partner for providers, payors and healthcare systems.



QUALITY PERFORMANCE IMPROVEMENTS

(2023 → 2025)

ICE SCORE
IN-CENTER HD



+64.3%
(42 g→69)

Reflects stronger care delivery and patient engagement

ICE SCORE
HOME MODALITY



+15.8%
(76 g→88)

Demonstrates effective home care and self-management

ADEQUACY

+0.9%

Reflects stronger patient care delivery and engagement

HEMOGLOBIN CONTROL

+5%

Improves anemia management and patient well-being

HOSPITALIZATION

-13.1%

Fewer acute stays = cost savings for payors

MISSED TREATMENTS

-45.5%

Boosts adherence & operational efficiency

CATHETER USE

-8.5%

Reduces infection risk and lowers hospitalization costs

READMISSIONS

-15.4%

Improves continuity of care and outcomes

BLOODSTREAM INFECTION (BSI)

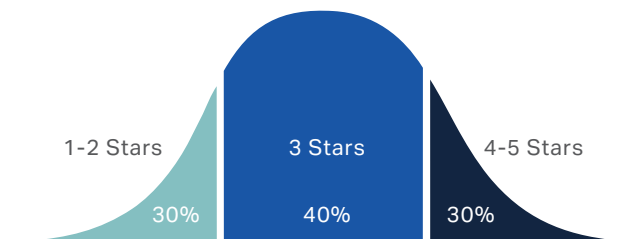
-90%

Significant reduction in risk, readmission, and cost

CMS 5-Star Quality Rating Improvement.



The CMS Dialysis Facility Compare (DFC) program uses a forced bell curve:



Even as industry results change, CMS caps the top tiers, so IRC's increased performance directly displaces competitors.

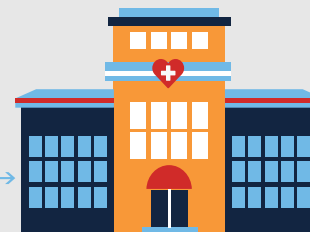
5-STAR FACILITIES INCREASED

2025 → 202617 -> 21 = +23.5%

Star Tier	2025	2026	% Change
	17	21	+23.5%
	34	37	+8.8%
	76	93	+22.4%
	45	47	+4.4%
	51	18	-62.7%

COMPETITIVE CONTEXT:

IRC's hospitalization and missed-treatment rates are trending below national competitors, positioning IRC among the top quartile for quality.





At-a-Glance



Leading the Industry in Quality & Patient Experience

MOST IMPROVED IN QUALITY

- IRC showed the largest improvement in CMS Five-Star ratings from the previous year.
- IRC continues to outperform other organizations in overall quality ratings.



INDUSTRY LEADER IN PATIENT EXPERIENCE

- IRC is the highest-rated CAHPS performing dialysis organization.
- IRC is the only organization achieving over a 4-Star average in patient experience.

What This Means for You

- Better Outcomes: High-quality care leads to improved patient health and safety.
- Exceptional Experience: Patients feel heard, respected, and cared for.
- Industry Leadership: IRC is setting the benchmark for excellence in dialysis care.

Business Model Difference:

IRC is a purpose-driven organization that is physician-partnered, nurse-led, and patient-first, committed to delivering more tomorrows through superior outcomes, collaboration, and innovation. This enables IRC to deliver better care with higher satisfaction which is a win for patients, payors, and providers alike.

Sustained Momentum:

- **+63%** ICE improvement for In-Center HD
- **+15.8%** for Home Modality

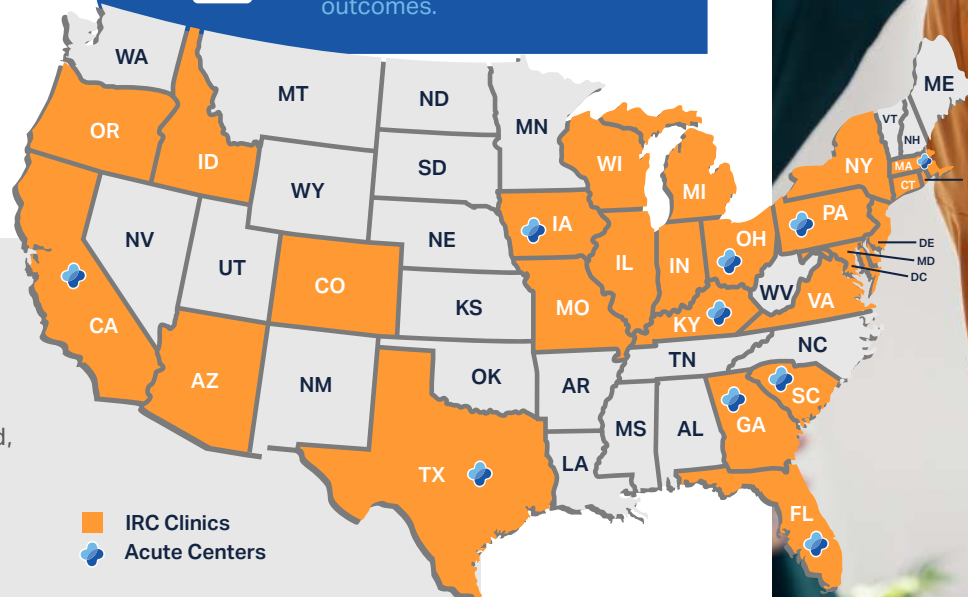
Operational Impact:

Double-digit reductions in hospitalizations, readmissions, and missed treatments.



InnovAltiive™

We are further empowered by our InnovAltiive AI tool that enables care teams to optimize performance, safety, and outcomes.



■ IRC Clinics
✚ Acute Centers

