

# OUTCOMES Highlights

Innovative Renal Care (IRC) continues to demonstrate measurable and sustained improvement in quality outcomes across in-center & home dialysis since early 2023.

These outcomes reinforce our commitment to high-quality, patient-centered care delivered by our purpose: deliver more tomorrows to our patients, their families, and friends.

PHYSICIAN-PARTNERED

NURSE-LED

PATIENT-CENTRIC



## CMS 5-STAR PATIENT EXPERIENCE IMPROVEMENT

IRC leads the industry in patient experience, achieving a 4.2 overall star rating, with more than 47% of our centers rated 5 Star.

## OUR COMMITMENT

IRC's commitment is to clinical excellence, making IRC a preferred partner for providers, payors and healthcare systems.



## QUALITY PERFORMANCE IMPROVEMENTS

(2023 → 2025)

ICE SCORE  
IN-CENTER HD



**+64.3%**  
(42 g → 69)

Reflects stronger care delivery and patient engagement

ICE SCORE  
HOME MODALITY



**+15.8%**  
(76 g → 88)

Demonstrates effective home care and self-management

## ADEQUACY

**+0.9%**  
Reflects stronger patient care delivery and engagement

## HEMOGLOBIN CONTROL

**+5%**  
Improves anemia management and patient well-being

## HOSPITALIZATION

**-13.1%**  
Fewer acute stays = cost savings for payors

## MISSED TREATMENTS

**-45.5%**  
Boosts adherence & operational efficiency

## CATHETER USE

**-8.5%**  
Reduces infection risk and lowers hospitalization costs

## READMISSIONS

**-15.4%**  
Improves continuity of care and outcomes

## BLOODSTREAM INFECTION (BSI)

**-90%**  
Significant reduction in risk, readmission, and cost

## CMS 5-Star Quality Rating Improvement.



The CMS Dialysis Facility Compare (DFC) program uses a forced bell curve:

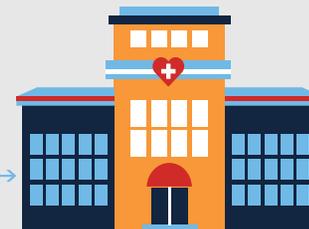


Even as industry results change, CMS caps the top tiers, so IRC's increased performance directly displaces competitors.

## 5-STAR FACILITIES INCREASED

2025 → 2026 .....17 -> 21 = +23.5%

Star Tier	2025	2026	% Change
	17	21	+23.5%
	34	37	+8.8%
	76	93	+22.4%
	45	47	+4.4%
	51	18	-62.7%



## COMPETITIVE CONTEXT:

IRC's hospitalization and missed-treatment rates are trending below national competitors, positioning IRC among the top quartile for quality.

# IRC

## At-a-Glance



### Leading the Industry in Quality & Patient Experience

#### MOST IMPROVED IN QUALITY

- IRC showed the largest improvement in CMS Five-Star ratings from the previous year.
- IRC continues to outperform other organizations in overall quality ratings.



#### INDUSTRY LEADER IN PATIENT EXPERIENCE

- IRC is the highest-rated CAHPS performing dialysis organization.
- IRC is the only organization achieving over a 4-Star average in patient experience.

#### What This Means for You

- Better Outcomes: High-quality care leads to improved patient health and safety.
- Exceptional Experience: Patients feel heard, respected, and cared for.
- Industry Leadership: IRC is setting the benchmark for excellence in dialysis care.

#### Business Model Difference:

IRC is a purpose-driven organization that is physician-partnered, nurse-led, and patient-first, committed to delivering more tomorrows through superior outcomes, collaboration, and innovation. This enables IRC to deliver better care with higher satisfaction which is a win for patients, payors, and providers alike.

#### Sustained Momentum:

- **+63%** ICE improvement for In-Center HD
- **+15.8%** for Home Modality

#### Operational Impact:

Double-digit reductions in hospitalizations, readmissions, and missed treatments.

### InnovActive™

We are further empowered by our InnovActive AI tool that enables care teams to optimize performance, safety, and outcomes.

